



Whale Dream

Procruise ltd – Flic en Flac – Mauritius
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TERMS AND CONDITIONS

Food and beverages

All our trips are all included.

Beverages (Water, soft drinks, coffee and beers) and snacks (sweet and salty) are included for all our excursions.

You are welcome to bring any food or beverages.

Cancelations and refund

At the booking, a payment in advance can be asked.

In case of cancelation by Captain Vic from Whale Dream, because of bad weather for exemple, we'll try first to reschedule the trip, if it's not possible, then the trip is 100% refundable.

Cancelation of the trip by the client,

- 5 days before trip date, the client will be charge 25% of the trip price.
- 3 days before trip date, the client will be charge 50% of the trip price.
- Less than 24h before trip date, the client will be charge 75% of the trip price.

Private trip

If we come back earlier to the shore at the client's request, the price remains the same.

If the client is late, return time will remains the same.

Sharing trip

Clients are requested to be at the departure point 15min in advance.

Be carefull to the mauritian trafic, and please, be at the time, by respect for the other clients...

That TERMS AND CONDITIONS rules are made to secure our excursions and to avoid problems, however, every clients and excursions are different and i will be happy to find the best solution, in case of cancelation or any problem, that will please to everyone.

Captain Vic